

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 26th day of June 2018

C.G.No:60/2018-19/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

D.Damodar Rao,
D.No:16/362-A,
Gudivada,
Krishna -Dist.

Complainant

AND

1. AAO/ERO/Town/Gudivada
2. AE/O/D-1/Gudivada
3. ADE/O/Town/Gudivada
4. DE/O/Gudivada

Respondents

ORDER

1. Complainant Sri D.Damodar Rao of Krishna – Dist submitted a complaint in this Forum regarding wrong billing for LT Cat- 3 Sc.No:6111200006451.
2. Respondent No. 1 in his written submission to the Forum submitted that based on recommendations of Respondent No. 2 capacitors surcharge was withdrawn against the Sc.No: 6111200006451 vide RJ No:18/5-2018 and complainant was also intimated regarding the withdrawal of the amount.
3. The Respondent No. 1 has also enclosed a written statement of the complainant addressed to the Secretary of the Forum stating that he was satisfied with the action taken by the Forum in resolving his grievance. He also expressed his satisfaction when he was contacted by the Forum over phone on 22.05.2018 at 1.15 PM for resolving his grievance.
4. Since the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

C.G.No:60/2017-18/Nellore Circle

ESPATCHED
ATF
20/6/18

d/c

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 26th day of June 2018.


Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/
Chairperson

Forwarded By Orders


Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor,
Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills,
Lakdikapool, Hyderabad- 500 004.

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